

DVD-R Compatibility

DCA Media Solutions (DCA) has extensive experience in the authoring, replication and duplication of DVD media and has validated many widely acknowledged facts. DVD media playback compatibility between different brands of DVD set-top players and even between different models of the same brand has not achieved the universal playback compatibility of the Compact Disc (CD) or VHS media. This playback incompatibility also exists with DVD drives in PC and Macintosh computers.

Replicated (injection molded) DVDs provide the fewest compatibility problems. However, even with this manufacturing technique there are lists published on the Internet describing set-top player incompatibilities with replicated DVD movie titles.

Duplicated (recorded/burned) DVDs offer greater flexibility in the choice of order quantities, turnaround times and overall cost. However, recorded DVDs can generate higher incompatibility issues with set-top players and personal computers. These incompatibilities arise from the brand of set-top player or computer used, the age of the equipment used, the designed playback capabilities of the equipment used, the quality of the DVD recordable media and the format of the recorded DVD (e.g. DVD-R, DVD-RW, DVD+R, DVD+RW, DVD-RAM, DVD-ROM, etc.) Duplicated DVD compatibility has improved dramatically during the past two years and is beginning to approach the compatibility of replicated discs.

DCA has instituted the following guidelines for DVD-R duplication:

Copies of DVDs converted from magnetic tape formats or copied from existing DVDs will be provided in the DVD-R format only.

Magnetic tapes in any extended play format will not provide quality DVD copies and should not be submitted as source material for DVD-R duplication. DCA will not knowingly accept extended play format tapes as masters for DVD copies.

DVD-R masters recorded on *Panasonic* brand recorders generally cannot be successfully duplicated. Such masters should not be submitted for duplication.

DVD-R discs can be expected to produce a small percentage of playability problems across a wide range of set-top players and PC or Macintosh computers. Incompatibility can be higher if the predominate playback device is limited to a specific brand or model of set-top player or computer. DCA cannot and will not warrant playback compatibility.

Read & Acknowledged:

Signature

Print Name

Date

Customer Name

Work Order No.

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